

Community Services Agency Caseload/Client Data

		Volume		
Program	Customer Characteristics	1999-00	2000-01	2001-02 (Estimated)
Office on Aging	Older adults in need of: food (in-home or group) legal services information & assistance case mgmt. services	2,950 individuals 7,062 hours 17,789 contacts 9,678 hours	3,000 individuals 7,815 hours 21,779 contacts 8,828 hours	3,100 individuals 7,253 hours 20,000 contacts 8,832 hours
Workforce Investment Act	Job Seekers	3,404	3,100	13,264
Workforce Investment Act	Businesses	200	1,500	1,700
Veterans Service Office	Veterans, their survivors and dependents	1,792 claims processed \$5,100,155	1,763 claims processed \$3.5 million (est.)	1,800 claims processed \$3.75 million
Human Relations Commission & Council	Students, teachers, parents, principals, mediation clients, domestic violence victims, police officers, and diverse community leaders	41,925	44,872	46,000
Public Administrator	Decedents' estates	1,644	1,488	1,657
Mental Health Conservatorships	Severely mentally ill conservatees	1,798	1,565	1,748
Probate Conservatorships	Frail elderly, at risk conservatees	455	587	591
Domestic Violence	Victims sheltered	520	584	671
Dispute Resolution	Disputants	5,782	7,960	8,440